



Friday, 18 March 2020

We want to keep our customers safe

Coronavirus Update,

With the increasing focus on COVID-19 we would like to personally update you on the key actions The Oasis Shopping Centre is taking in response to this fast-moving situation.

The Oasis Shopping Centre Response to COVID-19 Threat

Our highest priority is the health and safety of our employees, tenants and customers. To ensure we take appropriate steps to manage the risk of COVID-19, the following actions have been undertaken at the Property:

Additional Cleaning Agents and Disinfectants – Key Focus and Attention

1. Cleaning of all surfaces, frequently touched surfaces and floors, with bleach. Bleach can be used as a disinfectant for cleaning and disinfection (by diluting 1-part bleach in 50 parts water, or 1000 ppm). Bleach solutions have been prepared fresh. Leaving the bleach solution for a contact time of at least 10 minutes as recommended.
2. Alcohol (e.g. isopropyl 70%, ethyl alcohol 60%) is being used to wipe down surfaces where the use of bleach is not suitable, e.g. metal.
3. Disinfectants have been prepared and applied in accordance with the manufacturer's guidelines and we have ensured that appropriate contact time are given before removing any disinfected materials.

Additionally, we are staying apprised of the guidance material being issued by the World Health Organisation and the Australian Department of Health. As additional information on managing COVID-19 becomes available.

We understand that our customers enjoy shopping in our Centre and until instructed otherwise we will continue to trade as normal and provide you, our customers a great experience.

We will continue to closely monitor updates and advice from the relevant health authorities, and are prepared to act as the situation develops. As you know, this situation is ever-evolving and we will continue to communicate any operational changes with you. It goes without saying that our community's health and wellbeing comes first as we navigate this situation together.

With all that said, we remain open for business and sincerely look forward to seeing you at The Oasis soon.

We encourage you to monitor and follow the guidance provided by the Australian Department of Health and the World Health Organisation.

Those organisations are amongst the most knowledgeable on COVID-19, and as such are a great resource in determining best practice as it applies to your tenancy and your business. The following resources may be of assistance:

Thank you for your understanding and support and we look forward to welcoming you soon.



[Australian Department of Health COVID-19 Health Alert](#)

[World Health Organisation - Getting your workplace ready for COVID-19](#)

Kind Regards,

A handwritten signature in black ink, appearing to read 'Tim Grigg', with a stylized flourish at the end.

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